

Bridging Generational Differences at Work

Audience: Everyone – ideally multiple generations represented

Size: 20-60 participants

Length: 2.5 – 4 hour configurations available

Description:

With four generations in the workplace, each with distinctly different identities, values and expectations, the potential for misunderstanding is tremendous. This seminar is designed to help team members and leaders explore and understand the views and ideals held by different generations. In learning to value the perspectives other generations bring to the workplace, conflicts can be avoided, individuals can contribute at a higher level, and ultimately, customers will be better served.

Using a variety of engaging activities, participants will be invited to:

- Explore generational identities
- Suspend assumptions about the behaviors or actions of those with a different generational identity
- Appreciate that all generations have strong ideals, work ethic and respect for others
- Make changes in their personal communication style to inspire motivation and achieve better outcomes with those of a different generational identity